



The Mirachem® Corporation
PO Box 14059 Phoenix, AZ 85063
800-847-3527 Customer Service • 602-415-9262 Office
602-353-1411 Fax
www.mirachem.com e • cservice@mirachem.com

Standard Sales Terms & Conditions

1. **PRICES:** All purchases are made according to our published list prices, unless a special pricing program has been agreed upon between Purchaser and Mirachem.

2. **SHIPPING AND FREIGHT CHARGES:** Unless otherwise requested, all shipping will be at Mirachem's option, according to standard commercial practices, with responsible common carriers. Mirachem's products shipped by small package carriers (UPS, FedEx) are offered for sale with prices including freight charges to destinations in the Continental United States. Additional charges apply to international or offshore destinations. Products shipped via surface freight carries (LTL, FTL) are offered for sale with standardized freight rates computed based on Mirachem's distribution points, destination and size and weight of order, and with shipping and handling charges being added to the customer's invoice. Purchaser may designate carriers of choice, freight billing options, or other special shipping instructions at the time of order, or on an ongoing basis by filing special written instructions with Mirachem. Purchaser is responsible for all freight and handling charges unless otherwise specified in a special pricing program. Not all products and configurations are available at all Mirachem distribution locations.

3. **PAYMENT:** Payment for products or services is due at the time of order placement, unless a credit account has been established. Payment terms for all credit accounts are Net 30 days. Payments are due to the following remittance address.

The MIRACHEM Corporation
Accounts Receivable
PO Box 14059, Phoenix, AZ 85063

Mirachem also accepts major credit cards for payment, and can process electronic funds transfer (ACH or E-Check) drafts. Mirachem offers a 2% discount to customers with credit accounts in good standing, who chose to pre-pay for their orders.

4. **PAST DUE ACCOUNTS:** Credit accounts are past due if any invoice is not paid in full by the due date. Past due accounts are subject to a Late Charge equal to of 1.5% per month of the past due balance(s). Past due accounts are subject to closure. Also, any discounts applied to an invoice off of Mirachem's published list price are subject to reversal on past due accounts.

5. **BILLING INQUIRIES AND DISPUTES:** Billing inquires and disputes must be directed to Mirachem's Accounts Receivable Department within 30 days of invoice date. Telephone inquiries may be made, however, Mirachem strongly recommends that disputes be made in writing to:

The MIRACHEM Corporation
Accounts Receivable
PO Box 14059, Phoenix, AZ 85063
602-272-6066, FAX 480-760-1008, ar@mirachem.com

6. **INTERNATIONAL SHIPMENTS:** Shipments to destinations outside of the United States may require pre-payment by wire transfer or establishment of an account with an international letter of credit before the order is released for international shipment.

7. **DISCOUNT PROGRAMS:** Mirachem may offer special discount programs or promotions which may not be available to all customers or for all purchase methods, and may or may not be able to be combined.

8. **SPECIAL PRICING:** Special pricing and terms programs can be negotiated based on such factors as long term buying contracts, volume purchases and incentive rebates. All such programs must be reduced to writing and agreed upon by Purchaser and Seller.